

support

DAVANTIS



We have upgraded
our technical
support service

We are still here for
you, in every phase
of your project



Our free technical support service

DAVANTIS technical support includes unlimited free

With DAVANTIS you are never alone

customer services to sort out users' issues

by phone or email. Our team of engineers will deal with all your questions from Monday to Friday during business hours.*



Communication channels



Support with **no time limit**



Software updates

*From Monday to Friday from 8 h to 19 h (CET) / 9 h to 18 h (EST)

—
Would you
rather leave
it all up to us?

Sign up for our
advanced service and
let our experts take
care of everything



Plus Service

Let our team of experts
help with your installation

**Put your
installation in
our hands**

Our technical support
team will help you
to configure your
system remotely
whenever you need

to and with no time
limitations. You will
also be given priority
from our senior
engineers.



Communication
channels



Support with
no time limit



Software
updates



Valid for
12 months



Access to
senior engineers



**Remote
configuration**
of your site

*From Monday to Friday from 8 h to 19 h (CET) / 9 h to 18 h (EST)



Business Service

Benefit from the latest features

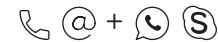
Don't you worry about a thing!

Our Business Service includes technical support whenever you need it, so you can forget about everything. We'll deal with your incident within 6 business hours. What's more, we'll help you configure your

system remotely, and you will get **all our updates and new software functionalities.** The Business Service also includes **stand-alone** software licences to install in your hardware.



Communication channels



Support with **no time limit**



Software **updates**



Valid for **12 months**



Access to **senior engineers**



Remote configuration of your site



Guaranteed response **within 6 business hours**



Include software **new features**



Stand-alone software licences

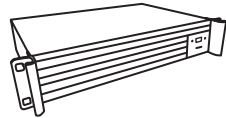


FREE Business Service

Included when you purchase a
Daview or DFUSION solution



MINI
Valid for **3 months**



S/LR and DFUSION
Valid for **6 months**

We promise that your
project will be a success.
With DAVANTIS, you'll
never be alone.

All your new installations
will be covered by the
advantages of our
Business Service.



DAVANTIS TECHNOLOGIES SL

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