

One of the Top Food Service Distributors in Singapore

### **CLIENT**

FoodXervices Inc is one of the top foodservice distributors in Singapore, serving over 5,000 clients ranging from top hotels and restaurants, airlines and cafes, fast food chains and culinary institutions. It imports more than 70% of its products from the US, Europe, and other parts of Asia.

Over the next decade, FoodXervices Inc aims to become a truly onestop foodservice solution provider in Singapore and Asia, one that offers everything that our customers need from dried food to paper, and from fresh to frozen food – including professional services on setting up F&B establishments.



Land and Riverbank Perimeter Protection

## WHAT THE CLIENT NEEDED

After moving to new premises in the south-western part of Singapore island to a seven-storey industrial building with an automated storage and picking system, the client needed to protect the site and reduce the risk of theft. Also, the site is on the banks of the Pandan River. Its location makes it subject to a Maritime and Port Authority of Singapore regulation that protects the coast from unauthorised entry by foreigners using the river.

False positives were another major problem because birds and small animals, particularly cats, often triggered the alarm.

Our solution has succeeded in filtering a total of 90% of these false alarms.



Foodxervice has a peace of mind with DAVANTIS solutions protecting our perimeters. We certainly appreciate the low false alarm rates and the simplicity of alarm verification at real-time.

Neo Kwok Siang, IT Manager, Foodxervices

"









FISH FARMER
FRESH & CHILLED WHOLE RED
SNAPPER, CL....
8PC x 500G

FISH FARMER
FRESH & CHILLED WHOLE
BARRAMUNDI ROUN...
8PC x 500G

\$11.00

J'S GARDEN
FRESH WILD MATSUTAKE
1PKT X 2KG

SELECT UNIT

\$16.50 EA 🗸

SELECT UNIT

EA 👐

SELECT UNIT

**FRESH & CHILLED WHOLE** 

**GOLDEN POMFRET,...** 

FISH FARMER

8PC x 400G

\$8.80 EA

SELECT UNIT

\$275.77 EA

₩ ADD TO CART

₩ ADD TO CART

☐ ADD TO CART

OUT OF STOCK

# 6 day/night cameras equipped with DAVANTIS Video Analytics Systems

## **SOLUTION**

System Integrator, Zentech Solutions Pte. Ltd selected DAVANTIS systems to secure both the building and the riverbank.

The owners have the peace of mind of being protected around the clock by a system that alerts them to real intruders without relying on security guard patrols to carry out surveillance on the site.

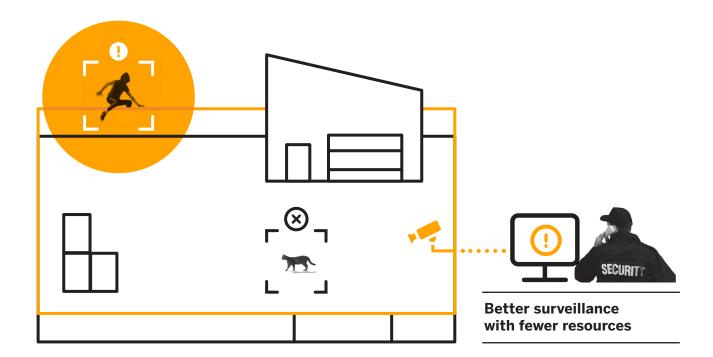
A small team of facilities management staff receives real-time alerts and can deal with any incidents swiftly.

#### **TECHNOLOGY**

After a thorough evaluation, we advised the clients on the best solution, guiding them through every phase of the project, starting with the sales visit, through system design, planning and commissioning.

For this particular site, DAVANTIS installed one server with six DAVIEW S channels, on visible cameras, connected to our Daview View Client for onsite alarm management. That way, the client always knows that has triggered the alarm.

This technology enabled them to benefit from an unprecedented reduction in false alarms.





# Click 1

# Snapshot

with a box highlighting the cause of the alarm.



# Click 2

#### Video

of the alarm at the activation point.



# Click 3

## Live access

to the camera for immediate verification.

Once the alarm has been verified, the system activates dissuasive devices

## **BENEFITS FOR INSTALLERS**

- Ease of setup for calibration, rules
- Ease of fine-tuning
- Comprehensive technical documents
- Support

## **BENEFITS FOR END USERS**

- A low false-positive rate
- Mobile app support
- Easy operation
- Flexible rules to cover most scenarios